

To be completed by BASE employee

Point of sale (POS/TEV): .....

Salesperson's name: .....

Important for the salesperson: For an existing customer, always update the customer's details in your system.

## Approval of order placed with BASE

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With effect from (date) ....., I, (curator's name).....,

have been appointed as curator of (first name + last name protected person).....

I am enclosing a copy (front side only) of my own identity card and that of the person under administration. The ID details are required to verify your identity as curator.

## Curator's contact details

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Email address: .....

Telephone number: .....

In my capacity as curator, I declare that I have taken note of:

- The selected monthly plan, the price and the general and special terms and conditions. These are available for perusal at [www.base.be/conditions](http://www.base.be/conditions).
- The fact that, in addition to the charges for the monthly plans, other charges may be incurred, such as those for installation costs, premium SMS messages, third-party services on the BASE network, purchasable content and calls outside the monthly plan. This list is not exhaustive.
- The fact that BASE cannot prevent the activation of extra services and/or options by the protected person.

## Permission & products

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I hereby grant permission to activate or change new monthly plans/services: Enter the commercial name of the monthly plan/service. An overview can be found at [base.be](http://base.be).

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## Installation and porting

Customers connecting their services to the Telenet network can install them themselves (free of charge) or have them installed by a technician (for a fee). When customers connect to the VOO network, the installation will always be carried out by a technician. In that case, the installation is free. Which network the customer connects to depends on the address. More info at [www.prd.base.be/baseconnection](http://www.prd.base.be/baseconnection).

the customer installs it themselves

the customer has it installed

## Easy Switch details

Is the customer porting via Easy Switch? More info at [base.be/easyswitch](https://base.be/easyswitch).

yes      Easy Switch ID = .....  
Customer number at current operator = .....  
no

**Mobile:** mobile numbers to port to BASE (if applicable):

04..... SIM card number .....  
04..... SIM card number .....  
04..... SIM card number .....

The SIM card number consists of 13 or 19 digits. This is required for successful number porting.

Do you want to cancel a monthly plan/service or some part of one? For this, please send an email to [bewindvoering@telenetgroup.be](mailto:bewindvoering@telenetgroup.be).

## Protected person's details

The protected person is a...

new customer (attach a copy of the identity card – just the front is sufficient)

existing customer (enter the customer account).....

The connection may be performed at the following address: Street + no.:  
..... Postal code:  
..... City/Town: ..... The  
protected person can be reached by phone (**required field**) on: .....

## Bill

BASE may send the bills by...

email (a digital bill is mandatory with a subscription that includes fixed or mobile internet)

post

### Details:

Name:

Street + no.: .....

Postalcode: ..... City/town: .....

Email address: .....

Reminder: Your personal data are processed in accordance with the BASE Privacy Policy. Read it at [base.be/privacy](https://base.be/privacy).

Prepared in .....on.....

Signature of curator